

CALL BEFORE YOU DIG

Before you begin any excavation project, call the Iowa One-Call Center. This service is available to you free of charge so that you can proceed safely with any digging, trenching, blasting, excavating, drilling, plowing, boring, grading, or using an auger. Never guess where a pipeline is located. If you ever damage or hit an Emmetsburg Municipal Utilities pipeline, no matter how minor the contact may seem, call Emmetsburg Municipal Utilities at 712-852-2550 immediately so the damage can be assessed. **Before excavating, please call either 811 or 1-800-292-8989, from any phone, to reach the Iowa One Call Center. Both phone numbers are toll free. You can also request online at www.iowaonecall.com.**

Anytime you plan to dig, whether as part of a construction job or homeowner project such as erecting a fence, planting trees or shrubs, installing a pool or basketball hoop, building a home addition or deck, putting in a new driveway, installing a septic system, sprinkler system or water drainage system, or terracing, the law requires that you call the "One Call" notification service at least 48 hours prior to that first shovel full. The 48-hour timeline will commence only during normal business days between the hours of 7:00 a.m. and 5:00 p.m. and does not include weekends or legal holidays. The 48-hour timeline on calls after 5:00 p.m. will begin at 7:00 a.m. the following business day.

The One Call Center will contact Emmetsburg Municipal Utilities so that locate personnel can mark underground natural gas piping, electric and phone lines, and water locations with flags or paint within 48 hours of your call (excluding weekends and holidays). Please understand that during Emmetsburg Municipal Utilities' location process, we mark only EMU-owned underground gas, electric, water and hone locations. Customer-owned underground facilities such as gas piping running to grills and garages, outbuildings, yard lights and sprinkler systems, for example, will NOT be marked during Emmetsburg Municipal Utilities locates. Please seek the services of a qualified private locate contractor to identify the location of customer-owned underground gas piping and other underground lines.

Marking utility lines helps protect you and your neighbors from potential fire hazards or explosions from punctured natural gas lines, high voltage shocks from buried electrical lines, service interruptions as well as interruptions to critical services like 911. Those digging without having utility lines marked will be liable for any damages caused by the excavation. Iowa's One Call service is available 24 hours a day, seven days a week. The call and the services are free. Why take the risk, plus it's the law.