



Dear Customer:

Gas pipeline safety regulations require the Emmetsburg Municipal Utilities Gas Department to inform our customers of your responsibilities on gas lines you own.

The key points that need to be made are:

1. Emmetsburg Municipal Utilities is responsible for the gas line up to your gas meter. It is up to the customer to maintain any lines beyond the gas meter. An example of a line beyond the meter would be an underground gas line buried to a garage.
2. If your buried gas line is not maintained, it may get corroded and may possibly leak.
3. Your buried gas pipe should be periodically inspected for leaks and for corrosion of metallic piping.
4. Repair to any unsafe condition should be performed by the homeowner's serviceman. The gas utility will not be repairing any unsafe conditions on the lines owned by the customer.
5. When any digging is done near buried gas pipe, the pipe should be located in advance and the digging should be done by hand.

To locate underground gas pipe and other underground utilities, call Iowa One Call at 811 or 1-800-292-8989, to get a digging permit. You can request online at <https://iowaonecall.com>. It is the law that underground lines are located before any digging occurs. If you are doing the project you are responsible to call Iowa One Call for a locate, and if someone other than you are doing the project, they are responsible for calling in the locate. **Remember to call Iowa One Call a minimum of 48 business hours before the digging is scheduled to begin.** There is no charge for locating underground lines.